

Quality Policy Statement

Alun Griffiths (Contractors) Limited is a civil engineering company based in Abergavenny, South Wales, undertaking projects for Highways England, Network Rail, Welsh Government, Local Authorities as well as other public and private clients across Wales, the West Midlands and the West of England. Projects include highway schemes, rail infrastructure schemes, utility and river works.

Our senior management team will demonstrate leadership and commitment to providing the highest possible level of service in satisfying the requirements of all interested parties. Griffiths is committed to work with organisations and customers to establish and maintain the highest quality standards.

We commit to maintaining ISO 9001:2015 certification and National Highways Sector Scheme 16 (May 2019) through a quality management system.

The company's objectives, which underpin the quality management system, are:

- Our clients' needs shall be fully understood.
- Appropriate resources are provided in terms of facilities and relevant skills to fulfil clients' needs.
- The company is committed to a process of continual quality improvement and sets quality improvement objectives which are reassessed regularly.
- Progress towards the quality objectives is monitored.

It is the responsibility of Line Managers to communicate the quality policy and objectives at local level.

This will be the foundation on which we will build continuing improvements in our performance and in the effectiveness of the quality management system.

The quality policy and management system are reviewed and updated regularly to take account of changing circumstances and client requirements.

This policy will be reviewed, as a minimum, annually.

A handwritten signature in black ink, appearing to read "S Tomkins".

Signed: **Stephen Tomkins**
Managing Director

Date: 22nd March 2021